



EDDISON
Property Service

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We are a compact boutique firm specialising in Block Management, with extensive experience. We take immense pride in providing personalised service to all our leaseholders, offering a level of customer care that is rare to find in today's competitive and fast-paced landscape, where a personal touch can often become diluted.



Who We Are?

We deeply value delivering a customised service to each of our leaseholders, extending a calibre of customer support that is seldom encountered in the current competitive and high-speed environment, where the personal touch can frequently lose its impact



Our Delivery

With our deep industry expertise, we provide a strong and personalised approach to delivering block management services, supported by a proven track record. Our excellence in the field has earned recognition, as exemplified by one of our team members being nominated for Property Manager of the Year in the block management sector.

Our Portfolio

We primarily serve clients in the London and Essex regions, but we also extend a warm welcome to those located nearby. Our commitment to delivering a personal touch in residential block management is why we limit our clientele, ensuring that our traditional values are upheld. This includes the important practice of meeting leaseholders in person, allowing us to provide a truly excellent and professional service.



Our Services

Onboarding with Eddison Property Services

We handle the entire process on your behalf. From the beginning, your building will be assigned a dedicated senior property manager with extensive experience in managing transitions like this.

Handover of Information

We bring extensive industry knowledge to offer a robust, personalised approach to block management services, supported by a well-documented history of success. Our outstanding performance has earned us recognition, including a nomination for Property Manager of the Year in the block management sector by one of our team members.

Initial Meeting with the Senior Property Manager

During this meeting, we meet with the Directors/Freeholders, and potentially more residents, for a formal introduction. We conduct a condition survey to identify existing and potential issues that may require attention in the near future. We also address any historical issues that need resolution. All of this information is documented, and a tracker sheet is created to itemise and prioritise these matters.

1-During this meeting, we meet with the Directors/Freeholders and possibly other residents for a formal introduction. We conduct a condition survey to identify existing and potential future issues that may require attention. We also address any historical issues that need resolution. All this information is documented, and a tracker sheet is created to itemise and prioritise these matters.

2-At this meeting, we have the pleasure of meeting with Directors/Freeholders and, potentially, other residents for a formal introduction. We conduct a thorough assessment, identifying both current issues and potential concerns that may require attention in the near future. Additionally, we address any historical matters that require resolution. All this valuable information is meticulously recorded.

Our Services

Written Communication to All Residents

We issue communications to all owners to introduce Eddison Property Services. This will detail all the services we offer, our contact details, out-of-hours contact details, and the details of the handover process and timeline.

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2-We extend a warm welcome to all property owners as we introduce Eddison Property Services. In this communication, you'll discover a comprehensive overview of our service offerings, our contact information, after-hours support details, and a thorough explanation of the handover process and timeline.

On Site and Video Conference Meeting

At Eddison Property Services, we believe in giving residents the choice between on-site and online meetings for discussing important matters. We also host general gatherings to foster a sense of community and inclusion, which allows us to get better acquainted. These meetings also provide an opportunity to verify the accuracy of residents' contact information.





Fees

We prioritise transparency in our fee structure, which is why we prefer to conduct an initial property visit. Benefiting from our experience and our range of pricing options, we can recommend the tier that best matches your property's needs. Our pricing tiers have evolved over the years, taking various factors into account. This allows us to tailor our services to your property, ensuring our property managers deliver the level of service that aligns with your expectations.



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